

ADI Accredited School only

Description for Temporary Certificate

Issuance of Temporary Certificate for User of

Hearing Dogs / Mobility Support (Service) Dogs from Overseas -

Supervision: IAADP President Toni Eames / IAADP USA Vice President Jill Exposito

Japan Hearing Dogs for Deaf People (Hereinafter referred as to JHDDP)

(<http://www.hearingdog.or.jp/index.php?f=hp&ci=10066&i=10286>) performs a task, as an overseas cooperation volunteer, of issuing Temporary Certificate for Assistance Dogs and their Users from overseas at the occasion of 2020 Tokyo Olympics & Paralympics, in the following manner.

JHDDP always expresses respect for the high-level organization, knowledge, and training standard in training organizations that are Accredited Members of ADI (Assistance Dog International) . In Japan, however, the “The Act on Assistance Dogs for Persons with Physical Disabilities” (that took effect in October 2002: see the following information from the Ministry of Health, Labor, and Welfare:

https://www.mhlw.go.jp/english/policy/care-welfare/welfare-disabilities/assistance_dogs/act.html) stipulating the facilitation of public transportation or facilities, etc., for domestic Assistance Dogs Teams are in place, and Guide Dog, Mobility Support (Service) Dog, and Hearing Dog Teams are certified with the “Certificate for a Disabled Person partnered with Assistance Dog (hereinafter referred to as “Certificate”) by a corporation designated by the Minister of Health, Labor and Welfare, as required by the law. Assistance Dogs Teams are permitted to go to a public place or store, or get on to a public vehicle, etc., with the Assistance Dog by presenting the Certificate, while overseas Assistance Dog User/ Teams are exempt from the Assistance Dog Act. Therefore, like JHDDP, the designated corporations are currently working on the issuance of the Temporary Certificate for overseas Assistance Dog Users/ Teams visiting Japan to advance smooth acceptance, when those User’s/ Teams’ management capacity and the training level of their Assistance Dogs measure up to the regulations in Japan for Assistance Dogs Users/ Teams with disabled, and the appeal for cooperation of Japanese society.

JHDDP is one of the corporations designated by the Minister of Health, Labor, and Welfare and the only organization in Japan that passed the ADI Accreditation Test as of 2006 and 2012. The Temporary Certificate for User/ Team will be delivered for free of charge to Assistance Dog Team and Assistance Dogs that have cleared the standards below only for graduates from ADI’s Accredited Schools.

People with disabilities are required to carry the “Temporary Certificate” based on Japanese national legislation when they are accompanied with Assistance Dogs in public transportation facilities or other facilities in Japan that are used by the general public.

■ Conditions for Issuance of Temporary Certificate for User/Team:

Note 1: JHDDP only handles Hearing Dogs / Mobility Support (Service) Dogs.

Note 2: International airports you can use when you enter the country are limited to Narita or Haneda.

Note 3: The Temporary Certificate is issued only for graduates from ADI Accredited School. (Inquiry and submission of prior required documents are handled by the school you have graduated from. JHDDP does not accept direct inquiry and application by Assistance Dog User).

Note 4: JHDDP will conduct interviews/inspections of overseas Assistance Dogs' public manners in the airport when User's /Team's enter the country to ensure accreditation in Japan.

Note 5: There may be cases where the Temporary Certificate cannot be issued, depending on the results of interviews/ inspections of public manners, even after the User/Team has entered the country. The User/Team will also be requested to return the Temporary Certificate after acceptance or delivery when the User's/Team's behavior violates The Act on Assistance Dogs for Persons with Physical Disabilities in Japan or police receives any "report" on the Team's breach of manners.

Note 6: Inspection/issuance of the Temporary Certificate is free of charge.

Note 7: The User will be requested by the airport service post office to return the Temporary Certificate, whenever the User leaves the country.

Note 8: The ADI Accredited School the User/Team has graduated from shall assume joint and several liability on any accidents/ unpaid amounts of payments (e.g., ignoring hotel bills) caused in Japan by the graduate to whom the Temporary Certificate is delivered. The graduates who obtain the Temporary Certificate will be requested to sign off on the contract to be concluded with JHDDP accordingly.

■ Procedures:

Assistance Dogs Users who seek issuance of the Temporary Certificate are requested to submit the following documents/matters which should be typed up in English to JHDDP (Olympic-Paralympic@hearingdog.or.jp | Fax: +81-265-85-5088), indicating "Re: Temporary Certificate 2020 Tokyo Olympics & Paralympics," through the ADI Accredited School they graduated from. We cannot provide any answers over the phone. The deadline for submission is 3 months before the entry into Japan to participate in or watch Olympic & Paralympics' games.

<Information to Be Submitted>

- 1) Microchip number: The microchip must match the number as recorded. The number is found to differ from documents submitted, then that could cause for the Temporary Certificate to not be issued or canceled and must be forfeited.
 - 2) A copy of the Temporary Certificate as the Team obtained from ADI Accredited School
 - 3) A copy of the recommendation letter from ADI Accredited School and written guarantee/contract for joint and several liabilities that is applicable to the accident caused
 - 4) A copy of the liability insurance policy related to the insurable contingency in Japan
 - 5) Assistance Dog's health Temporary Certificate (the one issued 4 months before the entry into Japan, including matters necessary for quarantine when the Assistance Dogs User/Teams enters Japan)
 - 6) DVD or Video: A video showing the Assistance Dog's walking motion, basic motion, and auxiliary movement when accompanying the User/Team at a shopping mall etc. (URL, in the case the video is uploaded to YouTube etc.)
 - 7) Photo: A recent photo of the Hearing dog or Mobility Support (Service) Dog User and the dog.
- * JHDDP does not accept direct inquiry and application by Assistance Dogs User.

- * When falsity such as the microchip number of the Assistance Dog entering Japan that differs from the number submitted is found on the documents submitted etc., there may be cases where the Temporary Certificate cannot be issued or the Temporary Certificate once issued is canceled.
- 2. The documents etc. that are submitted will be examined by JHDDP, and the results will be announced through ADI Accredited School.
- 3. Then JHDDP will send the school the Temporary Certificate (pdf) by e-mail for so that Immigration examination will go smoothly for the Team.
- 4. Following the User's/Team's entry into Japan, JHDDP's staff will conduct an interview / inspection of public manners for the overseas Assistance Dogs at Haneda or Narita Airport.
 - * When the Assistance Dog is not up to standards for Assistance Dogs in Japan (the interview / inspection of public manners has revealed the following results: e.g., A: The dog shows aggression towards moving objects such as other dogs or people, B: The dog loses its nerve (mental stability) on exposure to a loud noise, unfamiliar sound, or strange voice, strange behavior, or strange attire when accompanying the User/Team on a train, C: The User/Team's capacity for managing the Assistance Dog's behavior by means of obedience training etc. turns out to be low), there may be cases where the Temporary Certificate cannot be handed to the Assistance Dog User.
- 4. The Temporary Certificate will be issued for the overseas Assistance Dog that has passed the inspection.
 - * When it is found later after an accident or report that the Assistance Dog is not up to standards for Assistance Dogs in Japan, the Temporary Certificate once issued will be canceled and the User/Team will be requested to promptly return the Temporary Certificate in a reply envelope provided. In the case where the Temporary Certificate is not returned, the picture of the Assistance Dog whose Temporary Certificate is canceled, the reason, and the number of the Temporary Certificate canceled will be publicly announced on official website (such as SNS) of JHDDP.
- 5. Compensation liability such as an accident caused by the Hearing Dog/ Mobility Support (Service) Dog accompanying the Assistance Dog User.
 - * The User/Team or the training organization will assume compensation liability such as an accident caused by the Hearing Dog / Mobility Support (Service) Dog accompanying the Assistance Dog user's responsibly. JHDDP that has issued the Temporary Certificate assumes no responsibility whatsoever. Accident example: A bite accident caused by an accompanying dog. A traffic accident caused by an accompanying dog dashing out etc. Train stops etc. due to an excited accompanying dog on a train.
- 6. Please return the Temporary Certificate to JHDDP in a reply envelope provided by the time when you leave Japan.
 - * In the case where the Temporary Certificate is not returned, the picture of the Assistance Dog whose Temporary Certificate is canceled, the reason, and the number of the Temporary Certificate canceled will be publicly announced on website of Japan Hearing Dogs for Deaf People.

■Counseling about Assistance Dogs in Japan (Subject to Fees):

- Veterinary Counseling: Akasaka Animal Hospital (<http://www.akasaka-ah.com>) Akabishi Bldg., 2F. 4-1-29, Akasaka, Minato-ku, Tokyo +81-3-3583-5852 Person in Charge : Dr Akiko Shibana, Dr Ishida, Mr Morimasa, Dr Kannno, Mr Mochizuki and Ms Fujita
- Counseling about Grooming etc.: Aoyama Kennel (<http://aoyamakennel.com>) 3-2-19 South Ebisu Shibuya Tokyo +81-3-3713-1199 Person In Charge: Ms Lie Shimozono

- Restaurants Welcome Assistance Dog User/ Teams: Lists (Under construction)

■Frequently Asked Questions:

- Question1: What is a quarantine procedure for entry into Japan?
- Answer: Please contact the Animal Quarantine Service, the Ministry of Agriculture, Forestry, and Fisheries (<http://www.maff.go.jp/aqs/english/index.html>).
 - * Guide to importing dogs etc. into Japan from Non-designated regions Import Procedures Manual (Outside the designated area / English Edition)
http://www.maff.go.jp/aqs/animal/dog/pdf/guide_nonfree-en.pdf
 - * Guide to importing dogs etc. into Japan from the designated regions (Designated area / English Edition) http://www.maff.go.jp/aqs/animal/dog/pdf/guide_free-en.pdf
 - *JHDDP cannot provide any consultation for quarantine. The Ministry of Health, Labor, and Welfare also provides information regarding overseas Assistance Dog User/ Teams. (http://www.mhlw.go.jp/english/policy/care-welfare/welfare-disabilities/assistance_dogs/index.html)
- Question2: Is it possible to be accompanied by an overseas Assistance Dog in Japan, once the quarantine procedure has completed?
- Answer: The quarantine procedure is one thing, but handling as an Assistance Dog in Japan is quite another matter. Quarantine is the procedure definitely required for imported animals and Assistance Dog User/ Teams are obliged to perform the process. Therefore, although overseas Assistance Dogs can enter Japan once the quarantine procedure has completed, the User/ Team needs the Temporary Certificate to get on to a public vehicle, stay at a hotel, etc. with, or to be accompanied by the Assistance Dog when you visit Olympic arenas etc.
- Question3: Is it possible for Assistance Dog User/ Teams to take the procedure themselves for the issuance of the Temporary Certificate?
- Answer: JHDDP does not accept direct inquiry and application by Assistance Dog User. Please make sure to follow the procedure through the ADI Accredited School you have graduated from.
- Question4: Is JHDDP held liable in the case where the Temporary Certificate is not issued after the entry into Japan?
- Answer: JHDDP is not liable for any loss the Assistance Dog Team may suffer when the Temporary Certificate cannot be issued or the Temporary Certificate is canceled because the overseas Assistance Dog is not up to standards for Assistance Dogs in Japan.